

GovOffice ePayment powered by

Simple. Secure. Convenient.

GovOffice ePayment *powered by PACE*, is a custom government payment solution that allows your website to **accept credit cards for typical payments**. There are **no setup costs** and all processing costs associated with credit card acceptance are recovered through a **small convenience fee**. In as short as 1-2 weeks, your government office can begin accepting credit card payments for:

- Utilities (water, sewer, etc.)
- Property taxes
- Parks & Recreation programs
- Parking tickets
- Auto and boat registration fees
- Court and bond fees
- And more!

GovOffice ePayment was designed to **make the work of local government easier by streamlining payment processing and reducing staff time** required for managing orders. In addition, it provides your citizens the convenience of completing online transactions anytime and anywhere – a convenience they increasingly expect.

PACE Payment Systems, Inc., is a full-service payment solution provider that has been serving businesses nationwide since 1999. PACE currently services over 8,000 merchant locations in all 50 states and processes over \$1.8 billion in payment card transactions annually.

Benefits

Easy to Implement

- No equipment to buy or software to install*
- Access all GovOffice ePayment services from any Web browser
- Full mobile support

No Hidden Fees

- All credit card and transaction costs are paid through a *convenience fee model*
- Individual consumers pay the convenience fee which is fully disclosed
- No setup fees, monthly fees, annual fees or processing fees are assessed to your local government**

Secure

- PACE Payment Systems, Inc., which powers GovOffice ePayment, meets all PCI-DSS (Payment Card Industry - Data Security Standards) guidelines and requirements
- Your municipality is never required to store or transmit any sensitive cardholder data

Increased Cash Flow

- Accepting credit cards and electronic checks for over-the-counter, phone, mail and online payments lets you maximize net revenues

More Efficient Accounts Receivable

- By reducing time consuming over-the-counter and paper check processing, your staff will have more time to focus on other projects. This will help decrease lines at your city or town hall.

Fewer Delinquent Payments

- Online payments give citizens more flexibility which can lead to fewer delinquent accounts

Real-time Reporting

- Real-time reporting makes reconciliation a snap
- All payments are captured in one comprehensive system
- You can view reports by item, user or department

*An optional USB Card Reader for over-the-counter payments is available at no cost!

**Minimum monthly transaction volume of \$5,000 required. For lower volumes, account cost is \$20 per month.

Features

Accept Payments Securely

- **Online:** Secure, hosted payment forms make all online transactions simple
- **In-Person:** *Government Entity Payment Software* and state-of-the-art payment terminals are customized to your needs for capturing data and reporting

Accept Any Payment Type

- All major credit / debit cards
- Electronic checks
- One-time sales, recurring payments, citizen auto-pay enrollment

Run Detailed Reports

- Real-time reporting
- Multi-department setup
- Reports available anytime with scheduled automated distribution

Settle Funds Quickly

- Next day funding
- Direct settlement of funds to multiple city bank accounts
- Manage multiple settlement accounts within a single relationship

Establish Zero-Cost Processing

- Expenses managed through “Citizen Pay” transaction model
- No more time consuming reconciliation
- No more debits to government entity bank accounts

Guaranteed Compliance

- PACE guarantees compliance with all regulations and mandates
- PACE’s equipment is EMV compliant and up-to-date with the latest payment technology (Dip, Tap, Mobile Wallet, Apple Pay)
- Elimination of any exposure to sensitive cardholder data (PCI Compliance)

Support Services & Security

- Supported by PACE’s dedicated Client Services and Technical Support Teams
- Client is assigned a relationship manager to ensure responses are timely and effective
- PCI-DSS certified compliant ISO, registered with all major card brands
- No cardholder data stored and constantly monitored to ensure compliance and security